



U.P. Real Estate Regulatory Authority

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Now Get Information Related to RERA Orders and Recovery Certificates Through Email

Lucknow/GautamBuddh Nagar

Date: 20-08-2026

Allottees and complainants can now obtain information related to the execution of RERA Bench orders and Recovery Certificates from the comfort of their homes through email. They are not required to visit the office for seeking information regarding their cases. They can send details of their case to the email address of the concerned Bench and obtain information about the status of their case and the required procedure.

Uttar Pradesh RERA has come across several cases where allottees or complainants are facing difficulties in receiving the amount under Recovery Certificates because the required affidavit has not been submitted. In many cases, the affidavit is not provided on time due to lack of information or negligence, which may lead to unnecessary delay in the process of receiving the amount.

Recently, Uttar Pradesh RERA had also informed allottees and complainants regarding Recovery Certificates that they should submit the required affidavit and receive the amount payable under the Recovery Certificate. The information was issued to ensure that eligible allottees and complainants do not face unnecessary difficulties in receiving the amount due to them.

The Authority has appealed to all allottees and complainants to complete the necessary procedure related to the order passed by the RERA Bench, its execution and the Recovery Certificate issued in their case within the stipulated time. Wherever submission of an affidavit is required, they should ensure that it is submitted on time. They should take particular care that their process of receiving the amount is not affected due to negligence or lack of information.



While sending an email, complainants are advised to clearly mention their case number, project name, promoter's name and a brief description of their issue. Providing these details will help in facilitating the process of providing information related to their case.

- For information related to Headquarters Benches, email: **rro.hq@up-rera.in**
- For information related to Regional Office Benches, email: **rro.ncr@up-rera.in**

Uttar Pradesh RERA aims to provide allottees and complainants with easy and accessible information related to their cases so that they do not face difficulties in receiving the amount under Recovery Certificates merely due to lack of information or failure to submit the required affidavit on time.
